

Shorts Group Ltd

Quality Policy Statement

Shorts Group Limited (the 'Organisation') aims to provide defect free products and services to all its customers, on time and within budget.

The Organisation operates a Quality Management System that is working towards ISO 9001:2015 Certification, including aspects specific to the provision of plant hire, skip hire, waste recycling and demolition services.

The management is committed to:

1. Develop and improve the Quality Management System.
2. Continually improve the effectiveness of the Quality Management System.
3. The enhancement of customer satisfaction.

The management has a continuing commitment to:

1. Ensure that the customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
3. Establish the Quality Policy and its objectives.
4. Ensure that the Management Reviews are set and review the quality objectives and reports on the Internal Audit results on a regular basis as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
5. Ensure the availability of resources.

All personnel understand the requirements of this Quality Policy and abide with the contents of this Quality Procedures Manual.

The Organisation complies with all relevant statutory and regulatory requirements.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is reviewed regularly in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Signed: 

Date: 16 July 2020

Position: Managing Director